

Beauty that lasts and lasts

Your Care and Warranty Guide



GRANITE
TRANSFORMATIONS®
For Kitchens & Baths



TREND®
transformations
For Kitchens & Baths

Thank you

For choosing etherium® By E-Stone surfaces and MillWURK™ Cabinets from Granite and TREND Transformations. With our unique overlay countertops and cabinet refacing, you can give your kitchen or bath a totally new feel without the usual mess and stress of traditional renovations.



etherium® By E-Stone countertops

Quality that shines through

We pride ourselves on providing affordable luxury surfaces for all kinds of finishes around your home - from beautiful kitchen countertops and stunning backsplashes to stylish shower surrounds.

We use only the highest quality materials and our own trained installers ensure first class workmanship and total satisfaction every time. Every job is made to order and built to last.



Designed for durability, etherium® By E-Stone surfaces come with a Lifetime Limited Warranty to give you extra protection and peace of mind. We want you to enjoy your etherium® By E-Stone surfaces for years to come and have produced this handy booklet to help you keep them looking their best.

With a little care and minimal regular attention, they will literally last you a lifetime. etherium® By E-Stone luxury surfaces combine the natural beauty of materials like quartz and granite, porcelain and recycled glass with a small amount of polymer to create a superior, highly polished and durable finish that is non-porous and designed to withstand the rigors of modern living.

While our materials are made to withstand the hurdles of a busy kitchen, a few simple precautions will help keep their sparkle and avoid any accidental or lasting damage.





Countertops

Care and maintenance

Their unique structure makes etherium® By E- Stone surfaces super-hygienic and highly resistant to everyday marks, scuffs and scratches. You can cut and prepare food directly on our countertops quite safely, but for repeated or heavy-duty use, we do recommend using a separate chopping board to avoid any chance of damaging the surface. Similarly, it's also best to avoid dragging heavy, rough-based pans across the surface whenever possible.

Spills and stains

etherium® By E-Stone surfaces are resistant to staining from most common household foods and liquids; however, light-colored finishes are more at risk from substances like tea, coffee and red wine and need a little extra care. Sustained contact with certain chemicals, such as solvents, acetone, acid or alkaline products can also cause damage. Lemon juice should also be avoided. To avoid any possibility of marking, ensure all spills are wiped clean at the earliest opportunity.

For really stubborn stains that won't budge with normal cleaning, use an ordinary cloth and diluted liquid bleach, making sure you rinse the surface thoroughly with clean water afterward. For accidental spills of harsh chemicals (such as paint strippers, oven cleaner or nail remover) rinse the surface liberally with soapy water and wash off thoroughly.

Hard knocks

etherium® By E-Stone surfaces are built to take the rough with the smooth. The diamond-polished finish may look and feel as smooth as glass, but it's tough enough to resist everyday impacts from heavy pans and cast iron cookware. In fact, they're tested to withstand the impact of a bowling ball from a height of 3ft without damage.

Our countertops are made to cope with even the most heavy-handed cook! Even so, edges are naturally vulnerable to sharp impacts and can chip if struck hard. Please take extra care when handling or storing heavy cookware.

Hot pans

etherium® By E-Stone surfaces are not only tough, they're highly resistant to heat, making them an ideal choice for busy kitchen surfaces. However, the same simple common sense rules you would normally use apply when it comes to handling hot pots and pans.

Always avoid placing cookware straight from the oven or range top directly onto the surface. Allow pans to cool first, or use trivets or heat protection pads to avoid burning or scorching the surface. Special care should also be taken with ovenproof glass and cast-iron cookware; which retains its heat longer than normal pans.

Similarly, surfaces should not be exposed to naked flames and oil spills should be removed immediately. Extra care should also be taken when using induction and ceramic ranges, both of which generate extremely high temperatures that dramatically exceed normal heat resistance levels and could cause serious scorching or irreparable damage.

Mother-of-pearl finishes

(Special instructions for the care of Perla Bianca, Perla Di Sabbia, Perla Di Modena, Royal Grey and Royal Ivory surfaces).

These products contain natural mother-of-pearl and shell which provides them with a stunning visual effect and unique appearance. However, extra care should be taken as pieces of pearl or shell are more vulnerable where they meet the surface, making them easily susceptible to staining and abrasion.

These surfaces can also react adversely to vinegar, citric and other acids, with over-exposure diminishing surface quality and affecting your warranty.

Otherwise, treat them the same way as other etherium® By E-Stone surfaces and take special care to ensure that any spillage of vinegar or citrus fruit juices are wiped off immediately with soapy water and a clean, damp cloth.



IMPORTANT

Never use limescale removers, lemon detergents or calcium carbonate cleaners on these products as they will dissolve the shells.





Our promise

With a little care and proper attention, there is no reason why your etherium® By E-Stone surfaces can't last a lifetime and keep their luxurious appearance.

If our product should fail due to a manufacturing fault or defect occurring during the Lifetime Limited Warranty, we promise to repair or replace it completely free of charge, provided all necessary care has been taken.

Color and joins

Our products are made from natural and recycled materials and some variation in color and content must be expected. While we will do everything we can to keep any joins discreet and unobtrusive, by bonding, waterproofing and color matching them as closely as possible, we cannot guarantee a perfect 'invisible' join.

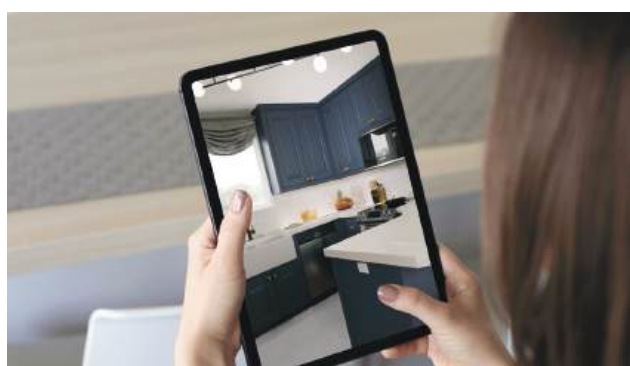
Color specification

Because etherium® By E-Stone surfaces contain natural and/or recycled materials, some variation in particle size is to be expected. This is quite normal and is not considered a product fault or defect. It's not unusual to find the occasional 'foreign' colored stone within our products.

For example, white quartz-based particles may appear in predominantly black slabs, while darker stone fragments can appear in light-colored sheets. This is a natural feature of our distinctive manufacturing process and part of the product's unique appearance.

Our unique 'green' range contains post-consumer recycled glass, giving it a distinctive appearance. Before fitting, while the material is still flexible, minute fragments of glass can break away and leave a very slight depression on the surface.

This does not affect the overall appearance and will not recur once the surface is firmly fitted in place. It also has no impact on the integrity and strength of the product or your Lifetime Limited Warranty.



For general cleaning just add water!

etherium® By E-Stone surfaces are easy to clean and maintain. A simple wipe over every day will help to remove any residue and keep bacteria at bay, while a thorough clean once a week will ensure they keep on looking their best.

We recommend using a gentle microfiber cloth, which eliminates the need for harsh cleaning agents, detergents and chemicals, producing brilliant results with nothing more than water.



MillWURK™ Cabinets

Premier Made In The USA Cabinetry

Already the worldwide manufacturing facility for etherium® By E-Stone agglomerate surfaces, E-Stone USA Corporation is also now the home of MillWURK™ Cabinets.

Employing state-of-the-art production, E-Stone's plant is 160,000 square feet, or roughly the size of three football fields. Our skilled team ensures the highest level of quality control from start to finish.

MillWURK™ is committed to producing and supplying cabinets that meet and exceed customer's expectations and is proud to ensure the quality and reliability of its products. Our line of RTF cabinetry is the perfect solution for discerning homeowners.

MillWURK™ Cabinets come with several benefits including a 5-Year Limited Warranty, variation of styles and colors, low maintenance, nonporous features, seamless face and edges and they are made right here in the USA.

MillWURK™ RTF cabinet doors are available in an ever-growing assortment of styles, colors and finishes. Each cabinet style can be customized with one of our signature colors, ensuring the perfect match for your design project.





Cabinets

Care and maintenance

Your MillWURK™ Cabinets are made from the finest materials and are designed to give years of satisfaction. To help maintain their high-quality finish and appearance, we recommend following these simple guidelines.

Woodgrain style doors

Each door has characteristic variations in grain and color and should be cared for in the same way as any piece of fine furniture. In most cases, they should simply be cleaned with a slightly damp cloth to help preserve the beauty of the wood. A good quality wax furniture polish can also be applied on occasion to enhance their natural beauty.

Persistent marks can be removed by first using a very mild solution of water and non-abrasive household detergent. Once the mark has been removed, the area should then be wiped over with a soft, damp cloth to remove any excess, then finally dried with a soft, clean cloth.

Do not allow excess water to remain on door surfaces for any length of time. Never use abrasive or solvent cleaners as these could cause lasting damage to the surface.

RTF and hi-gloss doors

Occasional marks can be removed with a soft, damp cloth, warm water and a very mild detergent. Moisture will not harm the surface of these doors, but to protect them fully, always wipe away any spillage immediately. Do not allow water to remain unattended on the surface.

To clean stubborn marks on door surfaces, use a damp, not wet, soft, clean cloth and warm soapy water, then dry off immediately with a soft dry cloth. Never use harsh scouring powders or solvents, as they will damage the surface.

Temperature and humidity

With the correct care, your RTF doors will give you years of trouble-free service.



Try to avoid using appliances that generate high levels of heat or concentrated steam (such as a toaster, kettle or pressure cooker) directly underneath or adjacent to your MillWURK™ Cabinets.

To prevent heat damage to your RTF cabinets, we strongly advise that extractors are always used above range tops and ignited gas jets are never used without pans placed over them. In addition, heat deflectors should be used wherever RTF cabinets are positioned next to ovens that do not have factory-fitted deflectors.

When cooking and washing, try to ensure there is adequate ventilation. Where possible, dryers should be vented to the outside to avoid excessive humidity in the kitchen.

Excessive changes in temperature and humidity should be avoided as much as possible.



IMPORTANT

We will not be responsible for heat damaged RTF doors if the aforementioned preventative measures have not been taken.



etherium® By E-Stone

Lifetime Limited Material Warranty

IMPORTANT: It is essential that you activate your Warranty within 14 days installation. Failure to do so will make any claim null and void.

In order to be effective, this warranty must be registered online on the website: www.granitetransformations.com. RockSolid Granit (USA), Inc. reserves the right not to offer warranty services if the requirements set forth are not met.

RockSolid Granit (USA), Inc. ("Granite/TREND Transformations") warrants to the original owners of exclusively installed etherium® By E-Stone products (the "Product") that the Product will be free from manufacturing defects for so long as the original owner owns the Product. Although the Product is carefully inspected prior to installation, it is the responsibility of the owner to thoroughly inspect the Product at the time of installation. Any damage to the Product thereafter is the responsibility of the owner. Final inspection and approval of the installation is also the owner's sole responsibility.

What this Lifetime Limited Warranty covers:

This Lifetime Limited Warranty will apply only where Product is properly fabricated and installed in the United States of America or Canada for residential interior countertop use only by Granite/TREND Transformations approved installers and fabricators, subject to the exclusions set forth below; is used for its intended purpose; and is used strictly in accordance with the Granite/TREND Transformations Product Care and Maintenance Information which is provided with this warranty.

If a manufacturing defect occurs during the warranty period, Granite/TREND Transformations will, at its sole option, repair, or replace the defective Product (but only with Granite/TREND Transformations Product). Granite/TREND Transformations will seek to obtain the best possible result, whether we decide to repair or replace your installation. However, exact color match is never guaranteed. All decisions regarding this Lifetime Limited Warranty are at the sole discretion of Granite/TREND Transformations. No representative, dealer, franchisee, salesperson, distributor, fabricator or any other person is authorized to make any warranty or promises on behalf of Granite/TREND Transformations with respect to the Product.

What this Lifetime Limited Warranty does NOT cover:

This Lifetime Limited Warranty is null and void unless the Product has been paid for in full.

This Lifetime Limited Warranty does not cover color variances, minor imperfections, pitting, inclusions, chemical abuse, damage due to settling or inadequate support, cracks, impact damages or defects by fabrication, misuse or improper fabrication. The Product has natural variations in the color, size, shape and distribution of the pattern of the aggregate material or the natural variations in the background tone. These characteristics are inherent and unique characteristics of the Product. Color samples provided to consumers, franchisees, dealers and fabricators are only representative and not an exact replication of what will be installed in your home.

This Lifetime Limited Warranty does not cover scratches or stains. The Product is a durable material and scratch- resistant and stain-resistant, but not scratch-proof or stain-proof. Proper care must be exercised. We strongly recommend the use of a cutting board as part of your care and maintenance for kitchen countertops. Spills should be cleaned promptly.

etherium® By E-Stone

Lifetime Limited Material Warranty

This Lifetime Limited Warranty does not cover any additional or supplemental repairs or modifications, for example, but not limited to, any cabinetry, plumbing, electrical, tile or mosaic or any wall surface modifications that may be necessary to repair or replace the Product covered by this Lifetime Limited Warranty; such other repairs and modifications will be the responsibility of the customer. Sinks, faucets, cabinets, fixtures, appliances, and any other accessories (decorative or not) may have separate warranties through their manufacturer. These warranties are not covered by this Limited Lifetime Warranty or handled by Granite/TREND Transformations. There may be service or labor charges for any non-warranty matters and any such charges are your sole responsibility.

This Lifetime Limited Warranty does not cover uses of Product exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or uneven exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, and damage from improper care and maintenance, including, but not limited to, cracks and/or chips resulting from any improper care, maintenance or other misuse or abuse. Granite/TREND Transformations is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.

This Lifetime Limited Warranty does not cover adhesives, caulk, sealant or any accessory items.

This Lifetime Limited Warranty also does not cover damage to Product from burns due to high heat or excessive or prolonged exposure to heat over time. We strongly recommend the use of trivets.

This Lifetime Limited Warranty does not cover Product that you, the customer, decide you do not like after installation due to color, edging styles or other options based on personal preference. While some customers may opt to install our Product in outdoor applications, this use is not covered by this Lifetime Limited Warranty. In addition, Product should not be exposed to direct sunlight or prolonged exposure to indirect sunlight as fading may occur, depending on amount of and location of exposure of the Product. This Lifetime Limited Warranty does not cover any fading or discoloration due to prolonged exposure to UV ray or sunlight.

Warranty Service:

To obtain the best service under this Lifetime Limited Warranty, please contact our Warranty Services Department at 954-435-5538 or via e-mail to warranty@granitetransformations.com. Or, submit your claim in writing to:

RockSolid Granit (USA), Inc.
PO Box 522460
Miami, Florida 33152-2460
Attention: Warranty Services Department

Please have available and provide the following information:

1. Your name, address, telephone number and email address;
2. Date of purchase or date of installation;
3. Location from which you purchased the Product;
4. Description of the claim.

General Terms and Conditions of this Lifetime Limited Warranty:

Except as may be provided in this Lifetime Limited Warranty, Granite/TREND Transformations shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or in the ability or inability to use the Product in residential applications covered by this Lifetime Limited Warranty.

Some states or provinces do not allow the exclusion or limitation of incidental damages, so the above limitation may not apply to you.

Granite/TREND Transformations makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state-to-state, or in Canada, from province-to-province.

This is the only warranty offered by Granite/TREND Transformations for the Product. No one other than Granite/TREND Transformations is authorized to make any warranty or promise with respect to the Product. This Lifetime Limited Warranty shall be interpreted exclusively under the laws of the State of Florida.



etherium® By E-Stone

Care and Maintenance

CARE, MAINTENANCE AND PRODUCT INFORMATION GUIDE (Forming part of and incorporated into the Warranty)

Below are our recommended care instructions for your etherium® By E-Stone product.

1) Everyday Cleaning

Simply wipe with a damp cloth using a mild detergent. Do not use scourers, steel wool products, abrasive and/or lemon cleaners.

2) Stain Resistance

Your product is stain-resistant (not stain-proof) to most common household food and liquid products; however, spillages such as wines and acidic substances (e.g. vinegar) should be wiped clean as soon as possible, especially on light colors. It is not recommended to leave food and liquid spills overnight. Chemicals such as solvents, acetone, acid or alkaline products can cause damage.

3) Scratch Resistance

Your product is scratch-resistant (not scratch-proof), but as with any high-shine surface, care should be taken. We recommend use of a chopping board.

4) Heat Resistance

Your product is heat-resistant and hot pans can be placed directly onto the surface for a short period of time; however, extreme heat will cause damage. We recommend use of a hot pad or trivet. Exposure to a naked flame will also cause damage and care should be exercised if spillage should occur with hot fat or oils, which should be removed as soon as possible.

CARE AND MAINTENANCE OF etherium® By E-Stone PERLA PRODUCTS: PERLA DI SABBIA, PERLA BIANCA, PERLA DI MODENA, ROYAL GREY AND ROYAL IVORY SPECIFICALLY

This unique product combines etherium® By E-Stone technology with a mix of beautiful and natural mother-of-pearl shell. Shell color and dispersal can vary between individual sheets. Because shell is formed from calcium carbonate and is softer than the composite sheet, the embedded areas can be susceptible to staining, abrasion by harder compounds and can react to vinegar, citric and other acids.

Overexposure or abuse of these substances can diminish the surface quality and affect the original purchaser's warranty. As with any boutique solid surface product, we advise that all Perla products be looked after in the same way as other etherium® By E-Stone Collection surfaces. In addition to our 'Care of Product' advice above, any spillage of vinegar or citrus fruit juice on the surface should be immediately wiped off with soapy water and a clean, damp cloth. Do not use lime scale remover, detergents containing citric acid (lemon), calcium cleaners or bleach, as these products will dissolve the shells.

CARE AND MAINTENANCE OF etherium® By E-Stone GLASS: RECYCLED RANGE, SPECIFICALLY

We are fully committed to increasing our range of environmentally friendly materials and have developed etherium® By E-Stone Glass specifically for this purpose. Using a high percentage of post-consumer recycled glass, this range can be slightly more susceptible to marking and some extra care should be taken.

etherium® By E-Stone

Care and Maintenance

Dropping heavy objects directly onto the surface or placing them down hard should be avoided in particular. Please note that glass that may look cracked or shattered is part of the product's unique appearance and that this does not compromise the integrity of the surface.

Description

The etherium® By E-Stone Collection range of products is engineered from quarried natural materials and includes granite, stone, marble, quartz and mother-of-pearl shell, as well as glass, which are all compressed into graduated-size pieces and mixed with specially formulated UV-stable polymers. Each slab is individually formed on a reinforced mat, fired, and then polished to form a deep, lustrous shine. The etherium® By E-Stone Collection may contain fine surface swirls/buffer marks as a result of the polishing process. (These may only be visible under certain light.) The finished surface is heat, scratch, and stain-resistant.

Color Specification

Because the etherium® By E-Stone Collection range is made up almost totally of natural material, some variation in stone/glass color and particle size is to be expected. This is quite normal and is not considered a product fault or defect. Foreign-colored stones may also feature in our products primarily due to the different mineral makeup of rock deposits, all of which have their own unique coloration and texture. For example, it is not an unusual occurrence to find a quartz-based particle (white inclusion) in a predominantly black (Nero Stella) slab. Nor is it unusual to find darker-colored stones (brown/black) in a lighter-colored slab (white/cream).

Samples

We have no control over the inherent features of either stone (granite, quartzite) or glass. Displays and samples are provided as an indication only, batch variations will occur. It is impossible to continually provide current samples of the variations in materials.

MillWURK™ Cabinets

Five-Year Limited Material Warranty

IMPORTANT: Please note only MillWURK™ Cabinets are covered by this warranty

LIMITED WARRANTIES

This Letter of Warranty shall have full validity only when the consumer has made payment in full. RockSolid Granit (USA), Inc. reserves the right to not offer the warranty services if the requirements set forth are not met. RockSolid Granit (USA), Inc. ("Granite/TREND Transformations") warrants to the original owners of exclusively installed MillWURK™ By E-Stone (the "product") that the Product will be free from manufacturing defects for a period of five years from purchase. Although the product is carefully inspected before installation, it is the responsibility of the owner to thoroughly inspect the Product at the time of installation. Any damage to the Product thereafter is the responsibility of the owner. Final inspections and approval of the installation are also the owner's sole responsibility.

What this Five-Year Limited Warranty Covers:

This Five-Year Limited Warranty will apply where the product is properly installed in the United States for residential interior cabinets use only by Granite/TREND Transformations approved installers, subject to the exclusions set forth below; is used for its intended purpose; and is used strictly in accordance with Granite/TREND Transformations Product Care and Maintenance Information which is provided with this warranty.

If a manufacturing defect occurs during the warranty period, Granite/TREND Transformations will, at its sole discretion of Granite/TREND Transformations repair or replace the Defective Product. No representative, dealer, franchisee, salesperson, distributor, fabricator, or any other person is authorized to make any warranty or promises on behalf of Granite/TREND Transformations with respect to the Product.

MillWURK™ By E-Stone doors, drawer fronts, and moldings manufactured are warranted by RockSolid Granit (USA), Inc. to the customer against defects occurring in the manufacturing process, subject to the terms and conditions as stated in this Warranty. RockSolid Granit (USA), Inc. also warrants its MillWURK™ By E-Stone products against delamination, irregular surface discoloration, warpage, or twisting for a period of five (5) years from the date of purchase. The warranty only covers defects as specified herein and does not include defects or damages attributable to misuse, normal surface weathering, defects or damages caused by accidents, fire, other casualty or Acts of God, or any other causes or occurrences beyond the manufacturer's control. The exclusive remedial action provided for the customer hereunder shall be repair, restoration, replacement, or return of the products manufactured by MillWURK™ By E-Stone found to be defective. MillWURK™ By E-Stone is guaranteed to the original purchaser for one year under normal use and service excluding abuse, exposure to extreme temperatures, and improper installation or maintenance.

The replacement of new materials for those as may be defective may result in a color variance in comparison to the originally installed MillWURK™ By E-Stone products due to style and color changes by RTF (Rigid Thermo Foil) manufacturers and is not indicative of a defect. MillWURK™ By E-Stone reserves the right to substitute such RTF colors as are then being manufactured and is only obligated to match color and quality with such products.

MillWURK™ Cabinets

Five-Year Limited Material Warranty

EXCLUSIONS AND CONDITIONS-THIS IS AN IMPORTANT PART OF YOUR WARRANTY. PLEASE READ CAREFULLY.

1. This Warranty specifically excludes the following:

- This Five-Year Limited Warranty is null and void unless the Product has been paid for in full.
- This Five-Year Limited Warranty does not cover damage resulting from the product being installed in areas subject to due to abnormal, high heat or excessive or prolonged exposure to heat over time, ultraviolet rays, cold, dryness, humidity, direct sunlight, fire, corrosive atmospheres, hail, ice, or materials or any other Acts of God or occurrences beyond the control of Granite/TREND Transformations.
- This Five-Year Limited Warranty does not cover damage inside climate conditions, outside weather, abnormal use or conditions, or abuse in any way. This will include extreme moisture, condensation, and moisture formation where condensation is caused by excessive in-house relative humidity, or by appliances generating steam vapors.
- This Five-Year Limited Warranty does not cover damage resulting from impairment of structure strength when fitting or applying hardware, the result of affixing or mounting objects to the surface of any product (e.g., holiday decorations, curtain rods, or suspension devices).
- This Five-Year Limited Warranty does not cover any fading or discoloration due to prolonged UV rays or sunlight exposure.
- This Five-Year Limited Warranty does not cover damage as a result of using abrasive scrubbing devices, or abrasive cleaning products containing, but not limited to ammonia or acetone.
- This Five-Year Limited Warranty does not cover a warp or twist of 3/16" or less. Twists are measured by placing the face of the door against a true plane surface.
- This Five-Year Limited Warranty does not cover Products made at the request of the customer, which varies from our normal construction specifications (e.g., reducing thine of a panel, doors made larger than the maximum guaranteed size stated on our price list).
- This Five-Year Limited Warranty does not cover fading or oxidation of finishes due to atmospheric changes and normal weathering.
- This Five-Year Limited Warranty does not cover collision with foreign objects, scratches, and/or stains.
- This Five-Year Limited Warranty does not cover Products that you, the customer, decide you do not like after installation due to color, edging styles, or other options based on personal preference.
- This Five-Year Limited Warranty does not cover adhesives, caulk, sealant, or any accessory items.

Warranty Service:

To obtain the best service under this Five-Year Limited Warranty, please contact our Warranty Services Department at 954-435-5538 or via e-mail at warranty@granitetransformations.com. Or, submit your claim in writing to:

Rocksolid Granit (USA) Inc.
PO Box 522460
Miami, Florida 33152-2460
Attention: Warranty Services Department

MillWURK™ Cabinets

Five-Year Limited Material Warranty

Please have available and provide the following information:

- Your name, address, telephone number and email address;
- Date of purchase or date of installation;
- Location from which you purchase the Product;
- Description of the claim.

You must provide proof of purchase in the form of a copy of your original contract, receipt, or invoice showing the name of the owner, Granite/TREND Transformations location, and terms of the purchase in order for Granite/TREND Transformations to consider honoring this Five-Year Limited Warranty. If you are not the original owner of the installed Product, we may request that you supply us with the original purchase contract or any other paperwork or information we may require to verify the original installation. Any new owner of the Product will receive a pro-rated Five-Year Limited Warranty, which is prorated from the original date of installation. In no event will the transferred warranty exceed 5 years from the date of the original installation. You must provide Granite/TREND Transformations with any other additional information requested by us and agree to fully cooperate with Granite/TREND Transformations or its authorized agents in the inspection of the Product and assist us in efforts to perform our obligations under this Five-Year Limited Warranty. You recognize that Granite/TREND Transformations will need some time and opportunity to inspect the Product, evaluate and respond to the claim.

General Terms and Conditions of this Five-Year Limited Warranty:

Except as may be provided in this Five-Year Limited Warranty, Granite/TREND Transformations shall not be liable in either tort or contract for any loss of direct, consequential, or incidental damages arising out of the use or in the ability or inability to use the Product in residential applications covered by this Five-Year Limited Warranty. Some states or provinces do not allow the exclusion or limitation of incidental damages, so the above limitation may not apply to you.

Granite/TREND Transformations makes no other warranty, representation, or guarantee, express or implied concerning its products, except as expressly stated herein. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This is the only warranty Granite/TREND Transformations offers for the Product. No one other than Granite/TREND Transformations is authorized to make any warranty or promise with respect to the Product.

This Five-Year Limited Warranty shall be interpreted exclusively under the laws of the State of Florida.

MillWURK™ By E-Stone warrants that the products sold are fit for the particular purpose for which they are intended, PROVIDED THAT THIS LIMITED WARRANTY SHALL BECOME NULL AND VOID IF THE PRODUCTS ARE USED FOR PURPOSES OTHER THAN THOSE FOR WHICH THEY ARE INTENDED AT THE TIME OF PURCHASE OR PRODUCTS ARE OTHERWISE MISUSED.

