



1 YEAR CERTIFICATE OF LIMITED WARRANTY FOR UNFINISHED COMPONENTS

Meaning: Unfinished MDF, Unfinished Wood Veneer slab doors and Unfinished Wood Veneer insert panels

Northern Contours Inc. warrants to the original purchaser that its unfinished components will be free from defects in material and workmanship under normal use for a period of ONE YEAR from the invoice date, subject to these terms and conditions. When properly handled, our components will conform within our manufacturing specifications. This Limited Warranty applies only to Northern Contours Inc. components which are stored, handled, and installed properly. Unfinished components must be properly sealed and/or painted within thirty days of receiving same or this warranty is null and void.

Warranty Limitations.

- Our engineered core is designed to perform properly in controlled interior applications once finished or sealed. Like all wood products, they may respond adversely to excessive heat, humidity, dryness or cold. Problems associated with extreme environmental conditions (for example humidity less than 30% or over 70%) are not covered by this warranty.
- This limited warranty does not cover the change in appearance of any component due to the aging process such as exposure to natural and artificial light, excessive heat, steam, chemicals or defects caused by poor or improper sealing, painting, or finishing applied by others all of which are excluded from this warranty.
- Doors are warranted for warp if the warp exceeds the following tolerances:
 - Doors up to 24" in height: maximum bow = 1/16".
 - Doors from 24" to 48" in height: maximum bow = 1/8".
 - Doors from 48" to 72" in height: maximum bow = 1/4".
 - Doors over 72" are not warranted for warp.

Northern Contours Inc. periodically updates and makes changes to its components and specifications. If a valid warranty claim is filed regarding an obsolete or changed component, Northern Contours Inc. will replace the part(s) under warranty with a new part of the same style or with a similar style currently offered. Northern Contours Inc. is not responsible for replacement components that may not exactly match installed item.

Northern Contours Inc. cannot guarantee the way colors or woodgrains are displayed on a computer monitor or printouts from our website or catalog. Northern Contours Inc. does not warrant that actual items will match the images of samples or photos of items on a computer monitor or printouts from our website or catalog.

Sole & Exclusive Remedy. The exclusive remedy by Northern Contours Inc. shall be limited to the repair or replacement of any component proved to be defective under normal use and care. Our warranty does not cover defects caused by misuse, abuse, negligence, alterations, extreme environmental conditions, improper: cleaning, storage and handling including use or storage outdoors, installation. THIS LIMITED WARRANTY IS YOUR SOLE AND EXCLUSIVE WARRANTY WITH RESPECT TO THE COMPONENTS. ALL IMPLIED WARRANTIES ARE STRICTLY LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, INCLUDING BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

Submitting a Warranty Claim. To submit a claim, the original purchaser must provide Northern Contours Inc. with (a) a written notice of claim under this warranty, and (b) within 90 days after notice of claim, and submit proper documentation of the defective product to Northern Contours at 409 S Robert St. Fergus Falls, MN 56537

LIMITATION OF LIABILITY: IT IS UNDERSTOOD AND AGREED BY BOTH PARTIES THAT NORTHERN CONTOURS, INC. SHALL NOT BE LIABLE WHETHER IN CONTRACT, TORT UNDER ANY WARRANTY, IN NEGLIGENCE OR OTHERWISE, FOR ANY PUNITIVE, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES SUCH AS THE COST OF EXTRANEIOUS MATERIALS, LABOR FOR INSTALLATION, REMOVAL OR REPLACEMENT, TRAVEL COSTS, OR OTHER RELATED EXPENDITURES. ANY CLAIMS AGAINST NORTHERN CONTOURS, INC. FOR DIRECT DAMAGES SHALL NOT EXCEED THE PURCHASE PRICE PAID BY PURCHASER TO NORTHERN CONTOURS, INC. FOR THE DEFECTIVE COMPONENT. NO ACTION, REGARDLESS OF FORM, ARISING OUT OF THE TRANSACTIONS UNDER THIS AGREEMENT MAY BE BROUGHT BY THE PURCHASER MORE THAN FIVE YEARS AFTER THE CAUSE OF ACTION HAS ACCRUED.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

