



# Warranty & Registration

Rubber/Sierra Stone makes every effort to ensure color consistency throughout the entire job. However, due to the natural variation within the stone and rubber, this cannot be guaranteed.

## **POST INSTALLATION INSTRUCTIONS:**

Please do **not put any mats or rugs** on any installations for the **first 90 days minimum**.

**No walking** on the surface for **48 Hours** after installation.

**No furniture** on the surface for **4-5 days** after installation.

## **WARRANTY:**

**New Installations Only** - \$49.99 DEDUCTIBLE FOR ALL WARRANTY CLAIMS

- Rubber Stone & Vuba Stone & Enduraflake: **6 YEAR WARRANTY**
- Sierra Stone: **3 YEAR WARRANTY**
- Warranty excludes ground/sub-base movement, misuse or abuse, vandalism, exposure to caustic chemicals, normal weathering and use or acts of God. Cracking cannot be guaranteed due to extenuating circumstances such as settlement of substrate.
- Rubber Stone/ Vuba- If you re-roll every 4 years, your warranty re-news for an additional four years. **Inspection mandatory to be eligible.**
- Rubber Stone, Vuba & Sierra Stone & Enduraflake warranty includes a 2 year limited warranty against inferior workmanship and materials.
- **YOU MUST REGISTER YOUR WARRANTY WITHIN 30 DAYS. (NEW INSTALLS ONLY)**

-Rubber Stone will not be held responsible for damage after completion and posting area out of bounds.

-Rubber Stone will not be responsible for any damage resulting from persons or animals within the restricted area, for a period of no less than 72 hours.

-Repairs of such damage will be surcharged.

-Warranty will be void unless the contract is paid in full **within 10 days** of completion.

-Rubber/Sierra Stone shall not be held liable under any circumstances for any amount above the value of this contract.

-Customer acknowledges that warranty is null and void unless maintenance is adhered to as described below.

## **MAINTENANCE:**

**INTERIOR:** Sweep, vacuum, damp-mop etc., when necessary. Steam clean or power scrub occasionally for a complete clean.

**EXTERIOR:** A **minimum** of **one** pressure wash annually is recommended to ensure minimal accumulation of sediment.

**RUBBER STONE & VUBA:** A re-coat of Rubber Stone Polyurethane is required approximately every 4 - 5 years depending on UV exposure. This also depends on color and location.

**SIERRA STONE:** As ultra violet rays dull the surface epoxy, a re-coat is required every 24 months.

Maintenance may be done by the owner at their own risk or Rubber Stone can provide this service for a fee.

**(Optional)** **\$550 a year annual maintenance program that includes:** 2 standard power washers, unlimited minor repairs (major repairs will be priced accordingly) and discounts on future projects and re-rolls. Call the office to enroll **623-939-5300**.



# **Product Registration**

## **Congratulations on your purchase!**

You invest a lot of time choosing the right company, products, and colors to update your old concrete. Once it's installed, you want to know that no matter what, you're going to have the support you need to maintain and care for your product.

When you register your product with us, we keep your information safe on file. You'll get annual maintenance reminders and peace of mind knowing that your registered product information will always be shared with your closest dealer to ensure they know how to better serve you.

**YOU MUST REGISTER YOUR WARRANTY WITHIN 30 DAYS.**

**Register Your Rubber/Sierra Stone Product at:**

**<https://coveryourugly.com/register-your-product/>**

**Fill out the registration form to the best of your knowledge. If you have any questions or need help filling out the form please contact us.**

**For ways to maximize your benefits of Rubber Stone please check out our website.**

**Thank you again and welcome to the Rubber Stone Family.**